



# <u>Thank You</u>

FTWCCU would like to thank the following:

- Vance Godbey's Restaurant
- The Side Street Circus
- Katherine Curtis Children's Miracle Network Representative

# Mission Statement

To be the best choice for friendly, competitive, and secure financial services.

# Meeting Agenda )

- CALL TO ORDER
- Ascertainment that A Quorum is Present
- Reading and Approval of the Last Minutes
- CHAIRMAN'S REPORT
- TREASURER'S REPORT
- Audit Committee Report
- President's Report
- Unfinished Business
- New Business
- ELECTION RESULTS
- Drawing for \$10,000 in Cash Prizes
- Adjournment



# **(Chairman's Report**



Stan Spivey Chairman

As you know, 2008 was an extremely turbulent year for financial service institutions. Your Fort Worth Community Credit Union has continued to be a strong financial institution during these times. We have offered loans at or below market prices and our interest rates have been fully competitive with other financial institutions in our area which includes Tarrant, Johnson, Parker, and Denton counties.

Our membership continues to grow, as well as our assets, a measure of the financial strength of the Credit Union. We have offered a full range of financial services including investments and we encourage all our members to take advantage of these services. Twenty four hour services are available via our Internet Web site and automated telephone service. In addition, we have 11 Branch offices to serve you.

We strongly encourage all our members to take advantage of the services that your Credit Union offers. Be assured that your Credit Union stands ready to assist you in the nation's troubled financial times that we have faced this past year. The Board of Directors, the Audit Committee, and the staff of your Credit Union look forward to serving you in 2009.

Respectively,

Stanley A. Spivery



**Glynn Snee** 

#### In Memorium

We mourn the loss of Glynn Snee, a member of FTWCCU's Board of Directors since 2002. Glynn served as Vice Chairman and Chairman of the Board. He was a Credit Union member since 1985, and served on the Audit Committee from 1991 to 2002. Before retiring in 1998, he worked in the Office of Inspector General for the Department of Transportation. He is survived by his wife, Margaret "Nell" Hebert.

### **Board of Directors**



Marcella Banks Vice-Chairman



Henry Christiansen Secretary-Treasurer



Kenneth Douglas Director



Janice Graczyk Director



Neal Oliver Director



Herbert Sims Director



Mike Talbot Director



W. Leighton Waters Director

## **(Audit Committee**



Sherman Harris Chairman

Audit Committee volunteers helped the Board of Directors ensure Credit Union member's funds and interests are protected. The Audit Committee helped the Board of Directors fulfill its statutory and fiduciary responsibilities by:

- Meeting monthly with the Director of Internal Auditing and President/ Chief Executive Officer to review and discuss internal audit results and ways to improve and enhance internal controls and operations.
- Engaging the services of Clifton Gunderson LLP, Certified Public Accountants to audit and report on the Credit Union's financial condition.
- Reviewing reports issued by regulatory examiners and monitoring management and Board of Director actions to address examiner's recommendations.
- Attending monthly Board of Director meetings and participating in strategic planning meetings.

All audits and examinations disclosed that Fort Worth Community Credit Union continues to operate in accordance with governmental regulations and in the best interest of the membership. The Audit Committee oversight has also shown that the Board of Directors, President, management officials, and employees are devoted, dedicated, and professionally committed to serving Credit Union members.

Respectfully Submitted,

Hermon & Harris



Bennie Cruz Member



Tom Tijerina Member

# Annual Meeting Minutes

The Annual Meeting of Fort Worth Community Credit Union was held in the West Texas Room of the Amon Carter Exhibit Hall at the Will Rogers Memorial Center in Fort Worth, Texas. Chairman Stan Spivey called the meeting to order at 7:10 p.m.

Board Present: Chair Stan Spivey, Vice-Chair Janice Graczyk, Secretary-Treasurer Henry Christiansen, Marcella Banks, Kenneth Douglas, Neal Oliver, Glynn Snee, Mike Talbot and Leighton Waters Audit Committee Present: Bennie Cruz /Chair, Sherman Harris, Herb Sims and Tomas Tijerina Staff: Richard Howdeshell, President/CEO and several others

Mr. Spivey welcomed everyone to the Annual Meeting and stated that a quorum was present. Mr. Waters was introduced and then gave the invocation. Mr. Spivey asked for a motion to dispense with the reading of the Annual Meeting minutes of April 24, 2007. A motion and second were made. The motion carried. Mr. Spivey stated that his report was included in the Annual Report. He stated that Fort Worth Community Credit Union members were members of an outstanding Credit Union; one that can be used for all of their financial needs and one that treats members with respect and courtesy. Mr. Spivey introduced the Board members and their spouses. Mr. Spivey thanked Vance Godbey's Restaurant for catering the meal, the Side Street Circus for providing the entertainment and Suzanne Fusaro with Children's Miracle Network.

Mr. Spivey introduced Secretary-Treasurer Henry Christiansen to present the treasurer's report. Mr. Christiansen reported that the financial industry today is in financial disarray with some institutions suffering multiple million dollar loses. He stated that he was proud to state that the Credit Union is in fine financial condition. Assets are up <sup>\$</sup>3.6 million and loans are down 18<sup>%</sup>. The majority of loans are auto loans which are currently down due to economic conditions. This has presented the Credit Union with an opportunity to increase investments. The financial department has avoided the problems of the sub-prime market and has achieved very fine results. As a result dividends paid to members were up 15<sup>%</sup>. In summary, the Credit Union has an excellent staff that is up to date on the changing economy and is able to maximize returns to the members.

Mr. Spivey introduced Bennie Cruz, Chairman of the Audit Committee. Mr. Cruz thanked everyone for attending and then introduced the Audit Committee members and their spouses. He reported that the Board of Directors appoints the Audit Committee to help ensure that the Credit Union is soundly managed and that the member's assets are adequately safeguarded. All audits and examinations disclosed that the Credit Union operated in accordance with government regulations and in the best interest of the membership. The Board and management are truly dedicated and professionally committed to serving Credit Union members. He thanked everyone and stated that the committee appreciated the opportunity to serve the members.

Mr. Spivey introduced Richard Howdeshell, President/CEO. Mr. Howdeshell thanked everyone for their support and for attending the 68<sup>th</sup> Annual Meeting. He stated that he would highlight some of the improvements to services over the past year including the addition of Platinum credit cards with higher credit limits. He asked the membership to check out the terms of the Credit Union's credit cards which do not charge late fees and raise the interest rates for missing one payment. He stated that some of the other improvements to services were that lending policies for real estate loans were revised to allow more members the ability to obtain mortgage loans, the minimum required deposit balance was lowered to <sup>\$5</sup>, and second chance checking accounts were introduced to provide members the opportunity to re-establish their regular checking account privileges. He encouraged the members to use the discount coupons on their placemats. He stated that it is the Credit Union's mission to be the best choice for friendly, competitive, and secure financial services. The staff provides the friendly services and they are experienced with over 50% of the staff employed for more than 5 years and 25% of the staff for more than 10 years. He then asked the staff to stand for recognition. Mr. Howdeshell introduced John Bearrie, the manager of Fort Worth Community Investments, to conduct the drawing for Ranger game tickets.

Mr. Spivey stated that there was no unfinished business. He then announced that there were no petitions for the Board and that Marcella Banks, Glynn Snee, and Mike Talbot were re-elected by general consent to serve another term on the Board of Directors. He announced that he was pleased with such a large turnout at the Annual Meeting and thanked everyone for attending. He introduced Mr. Christiansen who conducted the drawing and stated that the meeting would adjourn after the last winning member's name was called.

### **( President's Report**



Richard Howdeshell, President / CEO

 ${f F}$  ort Worth Community Credit Union celebrated 68 years of While the economy service to its membership during 2008. began to slide to the lowest point in all of those years, FTWCCU continued to grow and thrive. Most big banks and Wall Street needed "bailout" investment firms money from the government to survive, but many did not survive. Your Credit Union, however, has been able to withstand current challenges because of conservative decisions made by your Board of Directors and management. As an example, investments made by the Credit Union were very conservative and did not include any with sub-prime mortgages as collateral, thereby avoiding the problems that crippled many financial institutions. Because our purpose is to provide service to our members, our preference is to lend money to our members who

have a prudent and productive need, rather than invest the funds. As a result, outstanding loans increased by over 12<sup>%</sup> during 2008. Deposits and assets increased 3<sup>%</sup>, with assets exceeding <sup>\$640</sup> million. Over 5,400 new members joined as our membership grew by 4<sup>%</sup> to 53,828. And the capital-to-asset ratio, an indicator of financial strength, reached a very healthy 10.5<sup>%</sup>. In order to improve member service, we began construction on a full-service office in Weatherford, and began planning for a similar facility in Burleson. Our home banking service was enhanced with a new and improved bill pay feature. And we supported our community with donations to many organizations, while participating in programs such as Adopt-A-Platoon, United Way, March of Dimes and Children's Miracle Network. We continually look for ways to fulfill our mission, which is "To be the best choice for friendly, competitive and secure financial services."

At Fort Worth Community Credit Union, you're not just an account number or just another customer generating profits for the stockholders at the megabank. You're an owner. And because you're an owner, we appreciate your support, as well as your comments and suggestions.

At Fort Worth Community Credit Union, you're worth more (to us).

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### Vice Presidents )



Carl Auzenne VP Information Technology



Diane Dorsey VP Operations



Rochelle Drake VP Marketing



Michael Franko Sr. VP Finance



Kyle Koke Sr. VP Lending



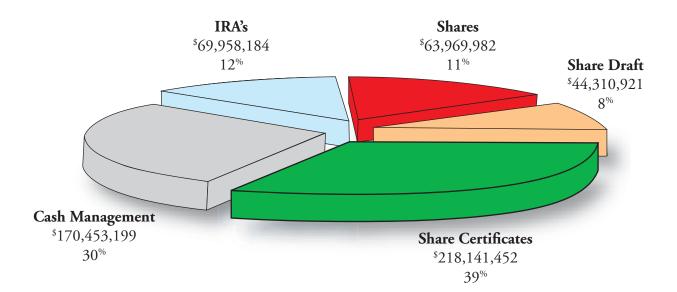
Marc Rhodes VP Support Services

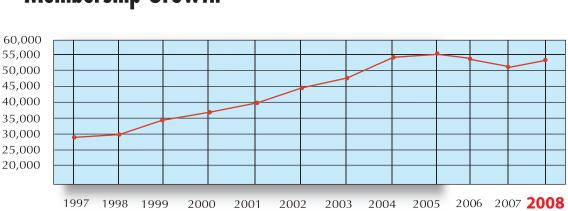




Tammy Trudelle VP Human Resources

### **Member Deposit Account Summary**





### **Membership Growth**

# **Comparative Statement**

Statement of Condition	<u>12/31/08</u>	12/31/07	
Loans Cash Investments Other Assets	\$321,943,543 \$3,174,583 \$289,965,098 \$25,264,690	\$286,692,469 \$3,065,714 \$306,233,240 \$26,613,110	
Total	<sup>\$</sup> 640,347,914	<sup>\$</sup> 622,604,533	
Liabilities Deposits Undivided Earnings Reserves	<sup>\$</sup> 6,333,067 <sup>\$</sup> 566,833,738 <sup>\$</sup> 58,918,615 <sup>\$</sup> 8,262,494	\$7,669,203 \$550,157,429 \$56,515,407 \$8,262,494	
Total	<sup>\$</sup> 640,347,914	\$622,604,533	
Income Statement			
Income Operating Expenses Dividend Paid to Members Net income (or loss)	\$39,371,493 \$20,866,112 \$16,102,173 \$2,403,208	\$40,326,734 \$20,221,893 \$19,103,528 \$1,001,313	



## **(FTWCCU Employees**

#### **HEADQUARTERS OFFICE**

**Richard Howdeshell** Carl Auzenne **Diane Dorsey Rochelle Drake** Michael Franko Kyle Koke Marc Rhodes Tammy Trudelle Ginda Abraham Joyce Abramowitz Jamie Girot Valerie Grosskurth Shelia Hailey Patty Lindsay Lisa Pippin Dianah Urrutia Fred Yonker Melissa Zahirniak **Gretchen McGinnis** Erica Arriaga Valerie Barras Francine Basham Alice Bashier Krista Baskin Margie Beach John Bearrie Michelle Briones La-Sheena Brooks **Janet Brotherton** Mayra Camacho Jacob Cargill **Brent Casados Rudy Castillo** David Chambers Laurin Coleman Nina Copeland Eric Cowan **Tricia Davis** Kimberly De Los Santos Teller Isabel Duran Dina Dux Kristina Eidson **Elizabeth Eivens Patsy Evans Glysson Fisher** Lynda Fletcher **Tony Fobes Bailey Fulkerson** Domingo Garcia **Brooke** Gaskie Melinda Gjombalaj Kacye Graham

President Vice President-Information Technology Vice President-Operations Vice President-Marketing Sr. Vice President-Finance Sr. Vice President-Lending Vice President-Support Services Vice President-Human Resources AVP-Accounting AVP-XP Systems Manager AVP-Training & Development **AVP-Financial Services AVP-Real Estate Lending** AVP-Member Services AVP-Lending AVP-Lending Services **AVP-Collections AVP-Teller** Services Director-Internal Audit Member Services Representative IRA Administrator Loan Officer Member Info Center Supervisor Document Imaging Assistant Benefits Administrator FTWCI Representative Phone Loan Center Interviewer Loan Processor Loan Processor Teller Teller Member Services Representative Teller Staff Accountant Accounting Assistant Loan Processor Loan Interviewer Document Imaging Coordinator Human Resources Coordinator Loan Interviewer/MSR Loan Processor Member Services Representative Loan Processor Teller Member Services Representative Asset Management Officer Teller Loan Processor Teller Lending Administrative Assistant Member Services Representative

**Diane Grigalis** Gary Harp Becky Heirendt Iuan Hernandez **Robert Herrera** Eric Hinojosa Keri Hobdy-Hardman Anitra Huckaby **Bette Jarvis** Nicole Jenkins Kimberly Johnson Matt Johnston Frank Lezon Tammie Lopez Diana Martinez Rhonda McIntosh Mary Jo McQuiston Audra Meeks Carol Michael Adam Michener Elisa Moreno Madeline Morrison Sai Nguyen Michele Notaro **Janie Nunis** Angela Pape Christopher Patterson Fabiola Perales Victoria Potter Sandra Rabbass **Stacy Robinson** Fabian Rozzco Patsy Rutledge **Brandy Scarlett** Ollie Shaw Sujatha Sreekumari Scott Sumrow **Eric Swenson** Tracie Thrasher Krystal Truckenbrod Lisa Van Dyne Jennifer Vasquez Marcus Walter Megan Weight Tony West Tammy Whitehair Iodie Wilcox Debbie Wilson Heather Witt Jose Zapata Carrie Zimmerman

Loan Interviewer Marketing Production Coordinator Teller Support Services Assistant Support Services Assistant Mail Clerk Member Services Representative Member Services Representative Loan Processor IT Support Technician Teller Indirect Loan Officer Network Administrator Loan Processor ACH Administrator Investments Administrative Assistant Loan Processing Supervisor Receptionist/Greeter Plastic Card Services Supervisor IT Support Technician Internal Audit Assistant Phone Loan Center Interviewer Accounting Assistant Real Estate Loan Officer Indirect Loan Officer Loan Processor Staff Accountant Accounting Assistant Loan Interviewer/MSR Phone Loan Center Interviewer Accounting Assistant IT Support Technician Lending Services Support Clerk Marketing Assistant Loan Processor Filing/Processing Clerk Indirect Loan Officer Product & Research Analyst Member Services Representative Member Services Representative Staff Auditor Teller IT Support Technician Head Teller Network Administrator Member Services Representative Member Services Representative Executive Secretary Teller Accounting Assistant Member Services Representative

# FTWCCU Employees

#### **DOWNTOWN OFFICE**

Karen Martinez Deedria Davis Vincent Johnson Joyce Hopkins Jennifer Faux-O'Henley Teller Celia Hernandez Dulce Lozano

AVP - Branch Manager Loan Interviewer Loan Interviewer/MSR Head Teller Teller Teller

#### NORTH ARLINGTON OFFICE

Dawna Burleson **Deloris Kimbrell** Kathryn Jacobson Sergio Carmona **Ebony Roberson** Darla Wickert

AVP - Branch Manager Loan Interviewer Head Teller Teller Teller Teller

#### SOUTH ARLINGTON OFFICE

Victoria Nicklin	AVP - Branch Manager
Jana Davis	Loan Interviewer/MSR
Sharon Steele	Member Services Representative
Queentella Smith	Head Teller
Lindsey Clancy	Teller
Ivette Contreras	Teller
Ethan Greene	Teller
Latoya Huntley	Teller
Heather Ancy	Receptionist/Greeter

#### NORTH FORT WORTH OFFICE

Karen Ramirez	AVP - Branch Manager
Tiffany Woolery	Loan Interviewer/MSR
Isabel Caceres	Teller
Jessica Hamman	Teller
Juanita Zapata	Teller

#### WEDGWOOD OFFICE

Terri Boop	AVP - Branch Manager
Michelle Paul	Loan Interviewer/MSR
Lisa Castillo	Member Services Representative
Monica Jones	Head Teller
Jesus Acosta	Teller
Juanita Dominguez	Teller
Josie Martinez	Teller

#### MEADOWBROOK OFFICE

Kristie Lee
Amber Young
Clarissa Garza
Kandace Adams
Adriana Bernal
Margaret Francis

AVP - Branch Manager Loan Interviewer/MSR Head Teller Teller Teller Teller

#### **ALTAMESA OFFICE**

Brenda Morney
Crystal Carrizales
Daniel Cortez
Charlene Duran
Tiffany Peters
Chelsea Williams

AVP - Branch Manager Loan Interviewer/MSR Head Teller Teller Teller Teller

#### WEATHERFORD OFFICE

Steve Ancy	AVP - Branch Manager
Linda Cooksey	Loan Interviewer/MSR
D'Lisa Abbott	Head Teller
Deanna Lively	Teller
Nancy Scherbaum	Teller
Andrea Sherman	Teller

#### **BURLESON OFFICE**

Velda Shults	AVP - Branch Manager
Kathy Morris	Loan Interviewer/MSR
Tracie Oliver	Teller
Whitney Welborn	Teller

#### **FLOWER MOUND OFFICE**

Sharla Belcher	AVP – Branch Manager
Janet Brannan	Head Teller
Bryan Stephens	Teller

## **(** Member Services

- High Interest Savings & Investment Accounts
- Low Cost Loans
- Mortgage, Home Equity, and Home Improvement Loans
- Platinum MasterCard<sup>®</sup> & VISA<sup>®</sup>
- Classic and Gold MasterCard<sup>®</sup> & VISA<sup>®</sup>
- 24 Hour Home Banking @ www.ftwccu.org
- 24 Hour Audio Response Service (817) 835-5050
- Prime Advantage Savings Accounts
- FREE ATM Transactions at over 28,000 Co-Op Network ATM'S
- FREE Online PC Bill Pay and Presentment
- FREE Online E-Statements
- FREE Checking Accounts
- VISA<sup>®</sup> ATM / Check Cards
- Overdraft Protection
- Payroll Deduction / Direct Deposit
- Deposit Insurance up to \$250,000 by NCUA
- Wire Transfers
- Night Depositories
- Safe Deposit Boxes
- Travelers Checks / Cashier's Checks / VISA<sup>®</sup> Gift Cards
- Drive-Thru Service
- Free Notary Service
- Fort Worth Community Investments
- 11 Locations to serve you in Tarrant, Johnson, Parker and Denton Counties.







Headquarters Office 1905 Forest Ridge Dr. Bedford, Texas 76021

**Downtown Office** 819 Taylor St. Rm. 7A23 Fort Worth, Texas 76102

North Arlington Office 333 S. Bowen Rd. Arlington, Texas 76013

South Arlington Office 2327 W. Pleasant Ridge Rd. Arlington, Texas 76015

Wedgwood Office 5324 Wedgmont Circle N. Fort Worth, Texas 76133

#### North Fort Worth Office 2601 Meacham Blvd. Fort Worth, Texas 76137

Meadowbrook Office 6454 Brentwood Stair Rd. Fort Worth, Texas 76112

#### **Altamesa Office**

3616 Altamesa Suite 100 Fort Worth, Texas 76133

#### Weatherford Office

1911 S. Main St. Weatherford, Texas 76086

#### **Burleson Office**

140 John Jones Suite 134 Burleson, Texas 76028

#### **Flower Mound Office**

1900 Long Prairie Rd #140 Flower Mound, Texas 75022

## 817.835.5000 www.**ftwccu**.org